Although the numbers of sexual abuse reports are staggering, we work to prevent abuse and help victims through treatment. This has been, and continues to be, the mission and principal focus of our work each day.

It is an exciting time at Family Support Line, as we are developing and preparing to launch the Delaware County Children's Advocacy Center in early 2015. Although new to Delaware County, this Family Support Line program is based on a nationally recognized model that coordinates a multi-disciplinary investigative team (MDIT) involved in cases of abuse. Each MDIT member (law enforcement, child protection agencies, prosecutors and victim advocates) has a critical role in the victim-focused response.

We are fortunate that our community supports and cares about the health and safety of our children. This support is observed in our staff, board members, volunteers, legislators, and community and business members. As you read this report, please remember that at Family Support Line, we continue to hear the stories that no one else wants to hear. Each story involves a child and each child reminds us of the importance of the work we do each day.

Thank you for reading!

Patricia Kosinski
Executive Director
Prevention

Our prevention education programs teach children that their body belongs to them – and that it’s important to speak up if someone makes them uncomfortable, confused, or upset. Our programs for parents and professionals help them talk with children about personal safety, recognize signs of sexual abuse, and respond supportively to disclosures.

“Thank you for an informative conversation about a challenging subject. I feel more comfortable speaking with my children now.” – Parent

5576 Children participated in one of our 257 Personal Safety Programs
102 Parents and community members attended our prevention programs
100% Of teachers/professionals who attended our Mandated Reporter Training indicated having a better understanding of signs of sexual abuse and their responsibilities as a mandated reporter.

Treatment

The dedicated and caring Family Support Line staff goes the extra mile to work with children and families who have experienced the trauma of sexual abuse. All of us will agree that this is horrific and should be stopped, but most of us do not understand the shame and secrecy of child sexual abuse. For over 25 years, Family Support Line has provided a safe place for families to share their stories and heal.

“I love this group very much. It helps me talk about my life cause I know people are listening to me.” – Teen Client

“Thank you for helping our family in our difficult time.” – Parent

29 Children and 22 Adults received treatment through 202 Community Group Therapy Hours
26 Children and Adults received individual or family therapy through our Therapy Network
93% of Therapy Network hours were provided at no cost to the client

Professional Training

Treating child sexual abuse victims can be daunting and scary. Our workshops, certificate programs, and reading group give professionals the skills necessary in handling cases of abuse.

“It (Family Support Line’s Pandora’s Box Conference) was a great experience and one I am grateful for. I have already put the new knowledge to use!” – Conference Attendee

110 Professionals attended our training programs
54 Professionals attended our certificate program core courses
15 Professionals participated in our Professional Reading Group

Delaware County Children’s Advocacy Center

Family Support Line initiated the process of recertification for the Delaware County Children’s Advocacy Center. Our Planning Team developed protocols to coordinate investigations. During this time, we applied for funding and grants, received $10,000 from the Pennsylvania District Attorneys Association, and worked closely with Delaware County Leadership to secure much needed start-up money. These funds, along with funds from the McLean Contributionship, will be used for the iRecord system – which will record child forensic interviews.
Financial Statement
Fiscal Year Ending June 13, 2014

Revenue & Support
- Government Grants & Contracts: $288,929
- Fees: $11,806
- Individual & Corporate Donations: $16,821
- Foundation Grants: $65,500
- Fundraising: $54,002
- In-kind Services, Facilities, Supplies & Equipment: $37,116
- Released from Restricted Fund: $39,368
- Total Revenue & Support: $513,542

Expenses
- Administration: $35,891
- Treatment Services: $199,306
- Prevention Programs: $70,558
- Professional Training: $33,105
- CAC: $72,163
- Development: $70,796
- Total Expenses: $481,819

By the Numbers

Prevention Programs
- Children – 5,576
- Parents/Community Members – 102

Treatment
- Therapy Network
  - Total served – 24
  - Scholarship Sessions Provided – 384
- Community Group Participants
  - Children - 34
  - Parents/Caregivers – 22

Professional training
- Certificate attendees – 54
- Pandora’s Box Conference - 73
- Reading Group - 15
Donors
Fiscal Year Ending June 30, 2014

Thank you to our staunch supporters. Your support has saved thousands of children from the trauma of sexual abuse, and helped hundreds more take back their childhoods.

$5,000+
Ethel Sergeant Clark Smith Memorial Fund
First Hospital Foundation
Jewish Federation of Greater Philadelphia
The McLean Contributionship
The Philadelphia Foundation
Unitarian Universalist Church
United Way of Southeastern Pennsylvania

Up to $4,999
Dr. & Mrs. Bruce R. Lutz
Delaware County Community Foundation

Up to $2,499
Bryn Mawr Trust Co.
Crozer-Keystone Health System
Dolfinger-McMahon Foundation
Mr. & Mrs. Grant Gegwich
Media Rotary Foundation

Up to $999
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Dr. & Mrs. James Wolf
Mr. & Dr. James Wyatt
Mr. & Mrs. Stephen Zangrillo

Did we forget your name, or make an error in spelling? Please let us know, and accept our apologies.
Our Mission
Family Support Line helps children, families, and professionals address the trauma of child sexual abuse. Our services include:

- Comprehensive prevention programs
- Specialized treatment
- Professional training
- Advocacy

Our vision is to advance the prevention and treatment of child sexual abuse.

Our Guiding Philosophy
At Family Support Line, we believe that:

- Early intervention and family support are two critical elements in achieving a healthy and full recovery from the trauma of sexual abuse and breaking the cycle of abuse.
- Services to children and their family members should occur in a safe and trusting environment and by professionals trained to deal with this trauma.
- Child sexual abuse affects all members of the family, for this reason, all members of the family need treatment and support regardless of their ability to pay for them.
- A coordinated system of investigation, prosecution and provision of services best serve the child and family.
- A proactive approach that offers family support and child sexual abuse prevention education to children, their parents, other professionals and community members is necessary to stop the abuse from happening in the first place.